

Service Notification Form

General Information

Occurrence Date	
Company Name	
Site Name	
Country	

Contact Person(s)

Name	
Email	
Telephone	

Unit Information

System Model	
Serial Numbers (S/N)	
Order Number	

Description of the Issue and Unit History:

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Actions Taken

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Faulty Components

Part 1	
Item Name	
Part Number	
Item Condition	
S/N	

Part 2	
Item Name	
Part Number	
Item Condition	
S/N	

Part 3	
Item Name	
Part Number	
Item Condition	
S/N	

Shipping Information

Replacement goods should be shipped to:

Address part 1	
Address part 2	
City	
State/Province	
Country	
Contact Name	
Phone Number	
Email	
Special Instructions	

Current Status/Comments

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Remarks:

- Complete this form for each faulty UPS.
- For modular products, indicate the base S/N and the module S/N – please add a picture.
- Enclose photographs, diagrams and any other information related to the fault.
- Enclose photographs of the site around the UPS.
- Service calls without proper fault description and unit condition will not be processed.
- Please send all materials to support@gamatronic.com